# **Ouick Guide** 14221-7100-1020 Rev. A, July 2014

BeOn<sup>®</sup>

Group Communications

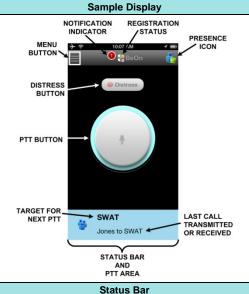
Services on iOS™

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FAST. FORWARD.

## Start BeOn

- 1. Select BeOn from the device's main display. If prompted, enter your PIN and tap Unlock.
- 2. Enter your password on the Network Sign In screen. Select Save Password to skip this in the future. Tap Sign In.



The Status Bar acts as an on-screen PTT button. It displays the group or user currently selected for the next call when PTT is pressed, as well as the last call transmitted or received. The color of the Status Bar changes based on the current activity:

- Blue background indicates "Idle" mode (i.e., no active call).
- Yellow background indicates outgoing calls.
- Green background indicates incoming calls.
- Red background indicates distress.

Icons*					
Talk Group					
Selected Talk Group					
Conversations of a Talk Group					
Talk Group Communication Failure					
Talk Group in Distress					
Conversations of a Talk Group in Distress					
Individual Call					
Conversations of an Individual Call					
Individual Call Communication Failure					
Console-initiated Patch Call					
Console-initiated Patch Call in Distress					
Console-initiated Simulselect Group Call					
Console-initiated Simulselect Individual Call					
History					
Мар					
Contact List Management					
Encrypted Group Call					
Encrypted Individual Call					
Scanning					
Not Scanning					
Profile					
Selected Profile					
Displays the Street view of the map					
Displays the Hybrid view of the map					

Icons (continued)*		Menu			
2	Displays the Satellite view of the map	Clic	<ul> <li>Click in the top left of the display to access the BeOn Menu.</li> <li>Home: Displayed when the application starts. On iPhone, features a large PTT button and <b>Distress</b> button. On iPad, features the map.</li> </ul>		
	Displays the Physical view of the map	•			
	Map Contacts				
	Map Groups		Groups: Displays the configured talk groups.		
<u>.</u>	Unmapped Contacts		<ul> <li>Contacts: View, add, and delete contacts.</li> <li>History: Lists incoming and outgoing calls, conversations, text messages, distress initiations, and distress cancellations.</li> <li>Profiles: Displays available profiles and associated groups.</li> <li>Map (iPhone): Displays mapped groups/users.</li> <li>Individual Call/Message (iPhone): Send an individual text message or make a user the target for the next PTT.</li> <li>Sign Out: Deregisters the user from the network; no new calls will be received.</li> <li>Lock: Enable/disable PIN Lock.</li> </ul>		
<b>6</b>	Talk Group with scan priority 1 (supervisor)				
<b>6</b>	Talk Group with scan priority 2 (supervisor)				
6	Talk Group with scan priority 3 (supervisor)				
	Talk Group with scan priority 1 (non-supervisor)				
<b>*</b>	Talk Group with scan priority 2 (non-supervisor)				
<b>*</b>	Talk Group with scan priority 3 (non-supervisor)				
	Presence icon: Available				
	Presence icon: Silent/muted		Audio Option: Specify audio options.		
i.	Presence icon: Busy/in a phone call		<ul> <li>Legal + Info: Displays copyright and BeOn version information.</li> </ul>		
	Presence icon: Unavailable		Alert Tones		
Distress	(iPhone®) Declares distress – located on Home		ress	3 short high frequency tones	
e Distress	screen (iPad <sup>®</sup> ) Declares distress – located in Status Bar	Inco	ming Group	2 short low frequency tones	
	Colorful icon: Registered with the system		ming Individual	1 long low frequency tone	
*	Non-colorful icon: Not registered with the system	Call Out	going Group	2 short high frequency tones	
	Indicates a normal call on the map	Call	ming Group	2 short high frequency tones	
	Indicates a distress call on the map	Call		1 long high frequency tone	
	Ignore incoming call		ming Text	1 long high frequency tone	
*Refer to the User Manual, 14221-7100-2010, (available online		Proo Fail	ceed	1 short medium frequency tone	
at https://www.harris.com/solution/beon-secure-group-				3 short medium frequency tones	
communica application	tions-application) for all icons displayed by the BeOn	Out	going Call	1 long high frequency tone	

application.

L3Harris is unable to and cannot guarantee either the extent or consistency of the wireless coverage and communications of a cellular commercial carrier's network or other third party network, nor can L3Harris guarantee the guality of the data service provided. Given the dependency on commercial cellular and third party networks, the operation of the BeOn solution, including location information, is not intended for mission critical communications but rather for administrative and other communications.

Refer to the User Manual, 14221-7100-2010, (available online at http://pspc.harris.com/Solution/BeOn.aspx) for more detailed operating information.

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#### About L3Harris Technologies

L3Harris Technologies is an agile global aerospace and defense technology innovator, delivering end-to-end solutions that meet customers' mission-critical needs. The company provides advanced defense and commercial technologies across air, land, sea, space and cyber domains,

## Transmit a Group Call

- 1. Tap a call record from the History screen and select Next Call, or select a group from the Groups screen.
- 2. Tap and hold the Status Bar, or tap and hold the PTT button on the Home screen (iPhone only) to transmit. When transmitting, the Status Bar is yellow.
- When finished, release PTT.

# **Receive a Group Call**

During an incoming group call, the Status Bar is green and displays the Caller ID. After the talk spurt ends, the History is updated. The Status Bar is cleared after approximately two seconds.

#### Transmit an Individual Call

# **Pre-Stored Contact**

- 1. Tap an event on the History screen and select Next Call. or select a contact from the Contacts screen.
- 2. Tap the PTT button on the Home screen, or tap and hold the Status Bar to initiate the call. When transmitting, the Status Bar is vellow.

## **Direct Dialing a Contact**

- Press the Menu button.
- 2. Tap Individual Call/Message.
- 3. Enter the User ID and WACN and tap Set as Next Target.
- 4. Tap PTT to initiate the call. If the dialed number is in the Contact list, the alias is displayed.

#### Receive an Individual Call

During an incoming individual call, the status bar is green and displays the Caller Alias, and/or VIDA ID, depending on what information is currently available.

#### Ignore Calls

Ignore incoming group and individual calls by tapping Kaling in the Status Bar.

# Send Text Message to an Individual

1. Tap a contact on the Contacts Screen and select Send Text. Or

Tap the iCall button (iPad) or select Individual Call/Message (iPhone) and enter user information, and tap Send Text

2. Enter a message, up to 214 characters, and tap Send.

# Send Text Message to a Group

- 1. Tap a group on the Groups Screen and select Send Text.
- 2. The message window opens.
- 3. Enter a message, up to 214 characters.
- 4. Tap Send.

# Receive a Text Message

- 1. A number in the top of the display indicates unread BeOn notifications, such as text messages, distresses. Tap the icon and drag down.
- 2. Select the Text Message under Notifications.

#### Presence

User and group presence services support the transmission of the status of users and groups to interested users. Presence information has to be requested by the subscriber unit, as the presence feature currently only supports requests and not realtime presence reporting.

Perform the following to set your presence options:

- 1. Select the Presence icon in the top right-hand corner of the screen
- 2. Select the desired option:
- > Available The BeOn user is registered in the system.
- > Silent BeOn records client call-log records during the Silent/Vibrate state, but plays neither received audio nor floor control tones. If call recording is enabled, then audio is recorded on the client.
- > Agency specific states can also be set up by the Agency Administrator (for example, "In Transit" or "Out to Lunch").

## Presence (continued)

In addition to presence options available to the user, two more states are utilized by the system, but are considered automatic states:

- Busy In systems that support simultaneous voice and packet data services. "Busy" reflects whether or not the user is in a circuit switched call and is thereby temporarily unavailable to listen to or respond to PTT communications. In the Busy state, the BeOn client creates call-log records for all talk-spurts that were not played and records received audio. See the following note.
- Unavailable The BeOn user is not registered in the system. See the following note.

NOTE: "Busy" and "Unavailable" cannot be set by the user; they are automatic states that occur when the user is taking a circuit switch (normal phone) call and when they are not registered in the system, respectively.

# Scanning

When scanning is enabled, a higher priority incoming call overrides the receive audio of a lower priority incoming call

The following lists the scan priority order from highest to lowest:

- 1. Distress call
- Individual call
- 3. Priority 1 (P1) call
- 4. Priority 2 (P2) call
- 5. Priority 3 (P3) call

# **Disable Scanning**

When the scanning feature is disabled, only the selected group will be monitored by the BeOn application.

To disable scanning, tap the Scanning icon ( or Profiles screen. When disabled, the Scanning icon will reflect

a disabled scanning state ( 🔞).

# Enable Scanning

When scanning is enabled, all groups in the currently active profile will be monitored by the BeOn application.

To enable scanning, tap the Scanning icon ( or Profiles screen. When enabled, the Scanning icon will reflect an enabled scanning state (

# Initiate Distress

- . Press **Distress** on the iPhone's Home screen or in the Status Bar of the iPad.
- 2. Click **Ok** to confirm the distress at the prompt. The distress is initiated on the distress group which may be different than your currently selected group.
- 3. The left of the Status Bar turns red. If the auto-key feature is enabled, an automatic PTT occurs for a configurable length of time following the initiation of a distress on a group. Pressing PTT during this time interrupts the auto-key timer.

Depending on the distress behavior defined by the system administrator, you may not be able to change the next call profile, or scanning until the distress is cleared.

## Clear Distress

Only a supervisor can clear a distress for a group. Non-Supervisors can only clear a distress for themselves.

- 1. Tap the distress indication in the Status Bar of the display.
- 2. Tap Clear to clear either the distress for yourself and/or for the group in distress (if you have supervisor privileges). If you are not the supervisor, you can only clear the distress for vourself.

#### Geographic Mapping

BeOn utilizes Google Maps<sup>™</sup> as part of its situational awareness capability. Refer to the User Manual, 14221-7100-2010, (online at https://www.harris.com/solution/beon-secure-groupcommunications-application) for detailed instructions on mapping contacts and groups.