

# CANADA DEPOT REPAIR FLAT RATES FOR RADIOS

Effective 7/1/2024

Portable Radio	Rate
XL-200P / 185P Immersion	\$1,330
XL-200P / 185P	\$1,100
XG-75Pe Immersion	\$1,165
XG-75Pe	\$1,035
XG-75P Immersion	\$1,165
XG-75P	\$1,035
XG-25P	\$865
XG-15P	\$865

Mobile Radio	Rate
XL-200M / XL-185M (Control Head NOT included)	\$1,565
XG-25M	\$1,000
M7300 / XG-75M (Control Head NOT included)	\$1,200
XG-100M Unity Mobile (Control Head NOT included)	\$1,595
VRBS	\$2,660

Control Head (CH) / Other	Rate
XL-200M/185M CH	\$800
CH721/XG-25M CH	\$735
CS7000 Desktop Station (Mobile NOT included)	\$1,065
CH100 (Touchscreen)	\$800
CH721 Control Head	\$735

## Important Information

- 90-day warranty applies to all Terminal and Infrastructure repairs.
- Infrastructure repairs are based on time and material. Flat rates **DO NOT** apply.
- All terminal repairs not listed above are subject to the current hourly labor rate plus parts (where available).
- Evaluation fee is applicable for units sent in for repair (\$215.00 per item).
- Mobile radio units are subject to evaluation fees to both control head and main body, if sent in.

## Flat Rate Pricing

Flat Rate Pricing applies to terminal repairs which have become defective through normal wear and use.

- This does not include the following:
  - Repair of damage due to tampering, multiple defects, or physical damage/water damage.
- Accessories:
  - Accessories are not repaired and should not be returned to the Service Depot.
  - Accessories consist of microphones, lanyards, antennas, batteries, mounting brackets, radio cabling, filter assemblies, chargers, speaker-mics, HHC, etc.
  - PSPC Canada Systems/L3Harris is not responsible for customer accessories sent to the Service Depot.

## Expedited Processing

Expedited two-day turn time is available for in-house repairs for an added charge of \$275.00.

- Expedited fees apply to all internal repairs, regardless of Warranty or Service Agreement Status.
- Does not include transportation time.
- For expedited repairs, requests must be made before a Return Material Authorization (RMA) number is issued.

To obtain a Return Material Authorization (RMA), please contact your local PSPC Canada Regional office.

Note that PSPC Canada Systems, Inc./L3Harris reserves the right to modify prices without prior notice.