

U.S. DEPOT REPAIR FLAT RATES FOR RADIOS

Effective 7/1/2024

Portable Radio	Rate
XL-200P / 185P Immersion	\$1,000
XL-200P / 185P	\$825
XG-75Pe Immersion	\$875
XG-75Pe	\$775
XG-75P Immersion	\$875
XG-75P	\$775
XG-25P	\$650
XG-15P	\$650

Mobile Radio	Rate
XL-200M / XL-185M (Control Head NOT included)	\$1,175
XG-25M	\$750
M7300 / XG-75M (Control Head NOT included)	\$900
XG-100M Unity Mobile (Control Head NOT included)	\$1,200
VRBS	\$2,000

Control Head (CH) / Other	Rate
XL-200/185 CH	\$600
XG-25M CH	\$550
CS7000 Desktop Station (Mobile NOT included)	\$800
CH100 (Touchscreen)	\$600
CH721 Control Head	\$550

Important Information

- 90-day warranty applies to all Terminal and Infrastructure repairs.
- Infrastructure repairs are based on time and material. Flat rates DO NOT apply.
- All terminal repairs not listed above are subject to the current hourly labor rate plus parts (where available).
- Evaluation fee is applicable for units sent in for repair (\$150.00 per item).
- Mobile radio units are subject to evaluation fees to both control head and main body, if sent in.

Flat Rate Pricing

Flat Rate Pricing applies to terminal repairs which have become defective through normal wear and use.

- This does not include the following:
 - Repair of damage due to tampering, multiple defects, or physical damage/water damage.
- Accessories:
 - Accessories are not repaired and should not be returned to the Service Depot.
 - Accessories consist of microphones, lanyards, antennas, batteries, mounting brackets, radio cabling, filter assemblies, chargers, speaker-mics, HHC, etc.
 - L3Harris is not responsible for customer accessories sent to the Service Depot.

Expedited Processing

Expedited two-day turn time is available for in-house repairs for an added charge of \$200.00.

- Expedited fees apply to all internal repairs, regardless of Warranty or Service Agreement Status.
- Does not include transportation time.
- For expedited repairs, requests must be made before a Return Material Authorization (RMA) number is issued.

To obtain a Return Material Authorization (RMA), please reach out to our Customer Care Center or submit your request online at <https://www.l3harris.com/all-capabilities/pspc-customer-care>.

Note that L3Harris reserves the right to modify prices without prior notice.