

AVIATION COMMUNICATION & SURVEILLANCE SYSTEMS, LLC (ACSS)

A Joint Venture between L3Harris and Thales

19810 N. 7th Avenue, Suite C100 Phoenix, AZ 85027 +1 (623) 445-7000

http://www.L3Harris.com/avionics



COMPANY HISTORY

Aviation Communication & Surveillance Systems, LLC (ACSS) is a leader in avionics systems that increase safety, situations awareness and efficiency for aircraft operators in all phases of flight. The ACSS portfolio includes Traffic and Collision Avoidance Systems (TCAS), Mode S Transponders, Terrain Awareness & Warning Systems (TAWS), and a suite of Automatic Dependent Surveillance-Broadcast (ADS-B) solutions for pilots maneuvering in an airport environment. More than 60,000 units of ACSS products are operating in commercial, corporate, and military aircraft. ACSS is an L3Harris and Thales Company, managed by L3Harris Technologies, Inc.

PRODUCT PORTFOLIO

- SafeRoute+®
- TCAS 2000
- TCAS 3000SP™
- T²CAS
- T³CAS
- TAWS+

- Lynx®
- Transponders
- TCAS Antennas
- Third Party Products (Thales/Sextant VSI/TCAS;
 Sensor Systems L-Band Antenna; Aero Antenna
 Technology-GPS Antenna; Gables Control Panels











This document consists of basic marketing information that is not defined as technical data under EAR Part 772.



CONTACT INFORMATION

Offered Services:

Repair & Overhaul, Modification, Calibration, Recalibration, Realignment, JTAB Data Testing, Data Loading, Maintenance Test Station, AOG Services.

Facility/Mailing/Shipping Address:

19810 N. 7th Avenue, Suite C100

Phoenix, AZ 85027

Main phone: +1 (623) 445-7000 Web: www.L3Harris.com/avionics

Cage Code/Federal Supply Code: 1WYD3

New Product Order Administration:

Email: ACSS.OrderAdmin@L3Harris.com

Phone +1 (623) 445-7040 Fax: +1 (623) 445-7004

AOG Services for Regional, Business Jet & Military

Aircraft

Administered by logistics partner AVGroup AOG / Exchange services only, not for Spares

Repair and Overhaul Order Administration:

Email: ACSS.PhxRepair@L3Harris.com

Phone: (623) 445-7030 Fax: (623)-445-7002

Product Support/Customer Service:

Email: <u>Avionics.TechPubs@l3harris.com</u> Phone +1 (623) 445-7070 (option 3)

Fax: +1 (623) 445-7001

Product Support/Customer Service

Web: https://support.acsscustomerservices.com Orders/Information: +1 (623) 445-7070 (option 1)

Provides exchange and rental services of ACSS LRUs to existing ACSS customers.

Phone: +1 (866) AOG-TCAS or +1 (866) 264-8227 (US Callers)

Phone +1 (678) 597-2792 International Callers

Fax: +1 (770) 457-8563 salesatl@avgroup.net

Regional Contact Information for Air Transport Services

 America's Region
 Europe/Middle East Region
 Asia/Australia Region

 Phone: +1 (732) 242-6363
 +33 1 49 75 45 73
 +65 6542 20 55

 Fax: +1 (732) 242-6393
 +33 1 49 75 45 74
 +62 654 30 55

Website for orders, inventory check and shipment tracking: www.partedge.thalesdigital.io

For AOG after hour exchanges, please contact AvGroup: Phone: +1(866) AOG-TCAS or +1(866) 264-8227 (US callers)

Phone +1(678) 597-2792 International Callers

Fax: +1(770) 457-8563 salesatl@avgroup.net





Figure 1: AS 9100 Certificate of Registration





Figure 1: AS 9110C Certificate of Registration

Figure 2: FAA Certified Repair Station Air Agency Certificate



DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

Air Agency Certificate

Number L3ZR029X

This certificate is issued to

ACSS REPAIR AND OVERHAUL

whose business address is

5353 52nd Street SE, Grand Rapids, Michigan 49512

upon finding that its organization complies in all respects with the requirements of the Federal Aviation Regulations relating to the establishment of an Air Agency, and is empowered to operate an approved Repair Station

with the following ratings:

Limited Instrument Limited Radio

This certificate, unless canceled, suspended, or revoked, shall continue in effect Indefinitely.

Date issued:

Date issued:

Date issued:

March 11, 2002 Rodney A. Vigstol
Manager, Grand Rapids Michigan FSDO

This Certificate is not Transferable, and any major change in the basic pacifies, or in the location thereor, shall be immediately reported to the appropriate regional office of the pederal aviation administration

 $Any\ alteration\ of\ this\ certificate\ is\ punishable\ by\ a\ fine\ of\ not\ exceeding\ \$1,000,\ or\ imprisonment\ not\ exceeding\ \$3\ years,\ or\ both$

FAA Form 8000-4 (1-67) SUPERSEDES PAA FORM 390. Electronic Forms (PDP)

Figure 2: FAA Certificate





Lorenzo PELLEGRINIMaintenance Organisation Oversight Section Manager
Flight Standards Directorate

2024 / IFPF310567 / Flight Standards Cologne, 8 February 2024

The Quality Manager ACSS REPAIR AND OVERHAUL 5353 52ND STREET S.E. 49512 GRAND RAPIDS MICHIGAN UNITED STATES

Subject: Renewal of EASA Part-145 approval in accordance with the provisions of the Agreement between the United States of America and the European Community on Cooperation in the Regulation of Civil Aviation Safety.

Enclosure: EASA Part-145 approval certificate

Dear Sir or Madam,

Following a positive recommendation from the FAA the European Union Aviation Safety Agency is pleased to confirm the renewed validity of Part-145 approval:

EASA.145.5441

Subject to continued compliance with the FAR 145 and the EASA special conditions as detailed in the Agreement between the United States of America and the European Community on Cooperation in the Regulation of Civil Aviation Safety and associated Maintenance Annex Guidance (MAG), your renewal date will be:

31 March 2026

To ensure that the FAA and EASA have sufficient time to process your renewal please provide your renewal paperwork package at least 90 days before the date above. Do refer to the latest renewal procedures and documents available from https://www.easa.europa.eu/ to avoid delays.

This certificate supersedes the previous revision of the approval certificate. Please destroy the superseeded certificate. There is no need for you to return it to the Agency.

Should you have further queries, please do not hesitate to contact us at the e-mail indicated below. Please assist us by always quoting your EASA approval number in any correspondence with the Agency.

Yours faithfully,

Lorenzo PELLEGRINI

This is a computer generated document valid without a signature



TE.GEN.00101-006

Postal address: Postfach 10 12 53, 50452 Cologne, Germany Visiting address: Konrad-Adenauer Ufer, 3 50668 Cologne, Germany Tel.: +49 221 8999 6208 E-mail: foreign145@easa.europa.eu Web: www.easa.europa.eu ISO 9001:2008 Certified

Page 1 of 1

Figure 3: EASA Part-145 Certificate (Page 1 of 2)





U.S. APPROVAL CERTIFICATE

EASA.145.5441

Taking into account the provisions of Article 68 of Regulation (EU) 2018/1139 of the European Parliament and of the Council and the bilateral agreement currently in force between the European Community and the Government of the United States of America, the European Union Aviation Safety Agency (EASA) hereby certifies:

ACSS REPAIR AND OVERHAUL

FAA Number: L3ZR029X

5353 52ND STREET S.E. 49512 GRAND RAPIDS MICHIGAN UNITED STATES

as a Part-145 maintenance organization approved to maintain the products listed in the FAA Air Agency Certificate and associated Operations Specifications and issue related certificates of release to service using the above reference, subject to the following conditions:

- The scope of the approval is limited to that specified on the 14 CFR part 145 repair station Air Agency Certificate, and the associated Operations Specifications for work carried out in the United States (unless otherwise agreed in a particular case by EASA).
- The approval scope shall not exceed the permitted EASA Part-145 ratings as detailed in Regulation EC (No) 1321/2014.
- 3. This approval requires continued compliance with 14 CFR part 145 and the differences as specified in the Maintenance Annex Guidance (MAG), including the use of the FAA Form 8130-3 for release/return to service of components up to and including power plants.
- Certificates of return to service must quote the EASA Part-145 approval reference number quoted above and the 14 CFR part 145 Air Agency Certificate number.
- 5. Subject to compliance with the foregoing conditions, this approval shall remain valid until:

31 March 2026

unless the approval is surrendered, superseded, suspended or revoked.

Date of issue: 08 February 2024

Signed:

For the European Union Aviation Safety Agency

EASA Form 3 – IFP - U.S. Approval Certificate Rev 1

An Agency of the European Union



Page 1 of 1

Figure 4: EASA Part-145 Certificate (Page 2 of 2)



U.S. Department	
of Transportation	
Federal Aviation	Operations Specifications
Administration	Operations operations

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003 Ratings and Limitations	04/03/2017	02/10/2020	5
004 Summary of Special Authorizations and Limitations	09/23/1998	03/23/2020	7
007 Designated Persons	09/08/2021	02/28/2022	14
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ACSS Repair and Overhaul

Part A-1 Print Date: 2/28/2022 Certificate No.: L3ZR029X

Figure 5: Operations Specifications (Page 1 of 15)



Operations Specifications

A001 . Issuance and Applicability

HQ Control: 02/11/2016 HQ Revision: 05e

a. These operations specifications are issued to ACSS Repair and Overhaul, a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53. The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location: 5353 52nd Street SE Grand Rapids, Michigan 49512

- b. The holder of these operations specifications is the holder of certificate number L3ZR029X and shall hereafter be referred to as the "certificate holder".
- c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.
- d. The repair station specified on these operations specifications and located within the United States performs maintenance and/or an alteration of aircraft and/or aeronautical products to be installed on aircraft under the terms and conditions of the U.S./EU Safety Agreement, Annex 2, Maintenance, between the FAA and the EU.
- The certificate holder is authorized to use only the business name which appears on the certificate to conduct the operations described in subparagraph a.

Delegated authorities: None

ACSS Repair and Overhaul A001-1 Certificate No.: L3ZR029X Amdt. No: 9

Figure 5: Operations Specifications (Page 2 of 15)



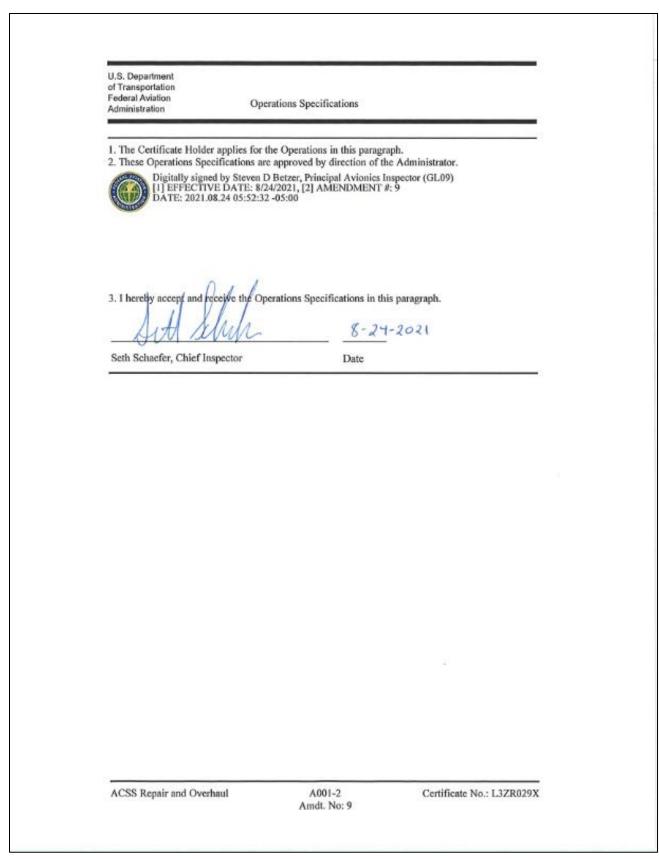


Figure 5: Operations Specifications (Page 3 of 15)



Operations Specifications

A882 . Definitions and Abbreviations

HQ Control: 12/14/2017 HQ Revision:

Unless otherwise defined in those operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

BASA The Bilateral Aviation Safety Agreement (BASA) is an executive

agreement concluded between the United States and a foreign country for the purpose of promoting aviation safety; also known as an

Agreement for the Promotion of Aviation Safety.

Certificate Holder In these operations specifications, the term "certificate holder" means

the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this

certificate.

CAAS Civil Aviation Authority of Singapore

Code of Federal Regulations CFR

Class Rating As used with respect to the certification, ratings, privileges of

airframes, powerplants, propellers, radios, instruments, and

accessories within a category having similar operating characteristics.

EASA European Aviation Safety Agency

EASA Accountable

Manager

The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out to the standard required by the EASA full-member Authority.

EU. European Union

Exemption An authorization that permits on alternate means of compliance with a

specific CFR. The exemption must meet the procedural requirements

of 14 CFR Part 11.

FOCA Federal Office of Civil Aviation

FAA Accountable

Manager

A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the

primary contact with the FAA.

ACSS Repair and Overhaul A002-1 Certificate No.: L3ZR029X

Amdt. No. 7

Figure 5: Operations Specifications (Page 4 of 15)



U.S. Department of Transportation Federal Aviation Administration	Operations Specifications
Geographic Authorization	Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air currier (or an operator of U.S. registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.
Limited Rating	A rating issued to repair stations for the performance of maintenance on particular makes and models of nirframes, powerplants, propellers, radios, instruments, accessories, and/or parts.
Limited Ratings - Specialized Services	Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.
Line Maintenance	Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.
MAG	The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint ecoperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.
Maintenauce	The inspection, overhool, repair, preservation, and replacement of parts, but excludes preventive maintenance.
U.S./EU Aviation Safety Agreement, Annex 2, Maintenance	Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.
MIP	Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).
мое	A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Sapplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP,
ACSS Repair and Overhan	A002-2 Certificate No.: L3ZR029X Andt. No: 7

Figure 5: Operations Specifications (Page 5 of 15)



U.S. Department of Transportation Federal Aviation Administration	Operations Specifications
Preventive Maintenance	As defined in 14 CFR part I and part 43 appendix A, subparagraph (c).
QCM	Quality Control Manual
Repair Station located in the United States	A FAA certificated repair station located in the United States.
Repair Station located outside the United States	A FAA certificated repair station located outside of the United States.
RSM	Repair Station Manual
These Operations Specific	oplies for the Operations in this paragraph, entions are approved by direction of the Administrator, y Raymond D. Adoms, Principal Avianics Inspector (WP07) DATE: 4/19/2019, [2] AMENDMENT 0: 7
These Operations Specific	oplies for the Operations in this paragraph, cations are approved by direction of the Administrator, y Raymond D. Adons, Principal Avianics Inspector (WP07) DATE: 4/19/2019, [2] AMENDMENT 6: 7 9 08:27:17 -05:00
2. These Operations Specifically signed by Digitally signed by 11 EPFECTIVE DATE: 2019.04.1	cations are approved by direction of the Administrator.
2. These Operations Specifically signed by Digitally signed by DATE: 2019.04.1	cations are approved by direction of the Administrator. y Raymond D. Adoms, Principal Avianics Inspector (WP07) DATE: 4/19/2019, [2] AMENDMENT #: 7 9 08:27:17 -05:00 The Operations Specifications in this paragraph.
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2. These Operations Specifically signed by Digitally signed by The Proceedings of the Process of	cations are approved by direction of the Administrator. y Raymond D. Adoms, Principal Avianics Inspector (WP07) DATE: 4/19/2019, [2] AMENDMENT #: 7 9 08:27:17 -05:00 re the Operations Specifications in this paragraph.

Figure 5: Operations Specifications (Page 6 of 15)



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Figure 5: Operations Specifications (Page 7 of 15)



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U.S. Department of Transportation	
Federal Aviation Administration Operations Specifications	
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1. Asned by the Federal Aviation Administration.	
 These Operations Specifications are approved by direction of the Administrator 	
Digitally signed by Raymond D. Adams, Principal Aviones Inspector (WP07) 11 ISSTRCTIVE DATE: 2/10/2020. [2] AMENDMENT 9: 5 DATE: 2020.02.11 07;39:58 -00:00	
The state of the s	
 I hereby accept and receive the Operations Specifications in this paragraph. 	
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Jos Cali La celli zoro	
Jorest Mahone, Chief Inspector Date	
VC SS Region and Chestan) ABS-2 Certificate No. 1 37R(29)N	
VCSS Region and Overland April 2 Centificate No. 1 3780291N	

Figure 5: Operations Specifications (Page 8 of 15)



U.S. Department of Transportation Federal Aviation Operations Specifications Administration A004 . Summary of Special Authorizations and Limitations HQ Control: 09/23/1998 HQ Revision: 010 a. The certificate holder, in accordance with the reference paragraphs, is authorized to: Reference Paragraphs Use an acceptable electronic recordkeeping system, electronic/digital signature, and/or electronic media. Conduct operations choosing to have an antidrug and alcohol misuse prevention Conduct operations choosing to have an antidrug and alcohol misuse prevention program, b. The certificate holder is not authorized and shall not: Reference Paragraphs Use Exemptions. A005 Perform maintenance with ratings for repair stations located outside the United States under a Bilateral Aviation Safety Agreement with Maintenance A060 Perform work, including continuous operations, at additional locations other than A101 at its primary fixed location. Perform maintenance in accordance with foreign repair station geographic B050 authorizations, Perform work, excluding continuous operations, at additional locations other than D100 at its primary Fixed Location. Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S. registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station. ACSS Repair and Overhaul A004-1 Certificate No.: L3ZR029X Amdt. No: 7

Figure 5: Operations Specifications (Page 9 of 15)



U.S. Department of Transporteiten Federal Aviation Open Administration	rations Specifications	
	the Operations in this paragraph. approved by direction of the Administrator. I.D. Adams, Principal Avionics Inspector (WP07) 3/2020, [2] AMENDMENT #: 7 -05:00	
3. I hereby accept and receive the Open Opto October Jarett Malone, Chief Inspector	rations Specifications in this paragraph. 2349-000 Date	

Figure 5: Operations Specifications (Page 10 of 15)



Operations Specifications

A007 . Designated Persons

HQ Control: 09/08/2021

HQ Revision:

03a

 a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 - Designated Persons to Apply for and Receive Authorizations

Title	Name	Parts Authorized	Email Address
FAA Accountable Manager, 145 / Repair and Overhaul Manager	Murtagh, Eamon	A	Eamon.Murtagh@LRHarris.com
Chief Inspector	Schnefer, Soth	A	Seth.Schaefer@L3Harris.com
EASA Accountable Manager, 145 / General Manager	Alwin, Steve	A	Steve.Alwin@L3Harris.com

b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (InFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Table 2 -- Designated to Receive InFO Messages

Name	Email Address	Telephone No.	Type of Information to Receive
Schaefer, Seth	Seth.Schaefer@L3Harris.com	616.498.0203	ALL
Murtagh, Earnon	Eamon.Murtagh@L3Harris.com	623.910.8622	ALL
Alwin, Steve	Steve.Alwin@L3Harris.com	602.743.3667	ALL

ACSS Repair and Overhaul

A007-1 Amdt. No: 14 Certificate No.: L3ZR029X

Figure 5: Operations Specifications (Page 11 of 15)



U.S. Department of Transportation Federal Aviation Operations Specifications Administration 1. Issued by the Federal Aviation Administration. 2. These Operations Specifications are approved by direction of the Administrator. Digitally signed by Steven D Betzer, Principal Avionics Inspector (GL09) [1] EFFECTIVE DATE: 2/28/2022, [2] AMENDMENT #: 14 DATE: 2022.02.28 07:26:06 -06:00 3. I hereby accept and receive the Operations Specifications in this paragraph. 2-28-2022 Seth Schaefer, Chief Inspector ACSS Repair and Overhaul A007-2 Certificate No.: L3ZR029X Amdt, No: 14

Figure 5: Operations Specifications (Page 12 of 15)



U.S. Department of Transportation Federal Aviation Operations Specifications Administration A025 . Electronic/Digital Recordkeeping System. HO Control: 04/03/2017 Electronic/Digital Signature, and Electronic Media HQ Revision: 00b The certificate holder is authorized to use an acceptable electronic/digital recordkeeping system, described and/or referenced in this paragraph (if none, enter N/A.) POL-2-104 The certificate holder is authorized the use of the following electronic/digital signature procedures (if none, enter "N/A"). The certificate holder is authorized to use electronic media for the repair station and quality control manuals, if acceptable (if none, enter "N/A"). POL-2-104 1. The Certificate Holder applies for the Operations in this paragraph. 2. These Operations Specifications are approved by direction of the Administrator. Digitally signed by Steven D Betzer, Principal Avionics Inspector (GL09) [1] EFFECTIVE DATE: 9/2/2021, [2] AMENDMENT #: 3 DATE: 2021.09.02 05:32:25 -05:00 3. I hereby accept and receive the Operations Specifications in this paragraph. Seth Schaefer, Chief Inspector Date ACSS Repair and Overhaul A025-1 Certificate No.: L3ZR029X Amdt. No: 3

Figure 5: Operations Specifications (Page 13 of 15)



Operations Specifications

A449 . Drug and Alcohol Testing Program

HQ Control: 08/30/2021 HQ Revision: 00b

- a. The 14 CFR Part 145 repair station certificate holder has implemented a drug and alcohol testing program because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, 121/135, and/or 135 certificate holder, and/or for a 14 CFR Part 91operator conducting operations under § 91.147.
- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its drug and alcohol testing program.
- c. Drug and alcohol testing program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

Table I

Location & Teleph	one of Drug and Alcohol Testing Program Records
Telephone Number:	A2(CONN204E)
Address:	5353 52nd Street SE
Address:	N/A
City:	Grand Rapids
State:	MI
Zip code:	49512

d. <u>Limitations and Provisions.</u>

- The FAA's Drug Abatement Division is responsible for oversight and enforcement of the DOT/FAA-mandated drug and alcohol testing program. Questions regarding the program requirements or regulations must be directed to the Drug Abatement Division at 202-267-8442 or drugabatement@faa.gov.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
- (a) Phone number and address where the drug and alcohol testing program records are kept.
- (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
 - (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function

ACSS Repair and Overhaul A449-1 Certificate No.: L3ZR029X Amdt. No: 2

Figure 5: Operations Specifications (Page 14 of 15)



U.S. Department of Transportation Federal Aviation Administration	Operations Specific	cations	
on January 1 of any caler	ndar year must submit an a	nnual report upon re	equest of the Administrator.
e. The certificate hold	der has fewer than 50 safet	y-sensitive employe	es.
These Operations Speci	applies for the Operations ifications are approved by 6 by Steven D Betzer, Princip E DATE: 9/2/2021, [2] AME 0.02 05:32:32 -05:00	direction of the Adm	
3. I hereby accept and rec	ever the Operations Specif	ications in this parag	
Seth Schaefer, Chief Insp	pector	Date	

Figure 5: Operations Specifications (Page 15 of 15)